

MINI-MICRO SUPPLY OF MONTREAL

1560 Rue Beaulac, Saint-Laurent, QC H4R 1W8 Tel: (514) 332-3380 Fax: (514) 332-4533

Customer RMA Request Form

Company Name: _____ Customer Code: _____

Address: _____

Contact Person: _____ Tel: _____ Fax: _____

___ Return for Repair/Replacement: Computer parts, please ship defective parts only, do not ship Accessories.

___ Return for Repair/Replacement : System

MM ITEM CODE	DESCRIPTION	QUANTITY	SERIAL #	INVOICE #	INVOICE DATE	PROBLEM

PLEASE FILL OUT RMA REQUEST FORM COMPLETELY, NO RMA# WILL BE ISSUED TO INCOMPLETE REQUEST FORM

PLEASE FAX RMA REQUEST FORM ONLY, DO NOT FAX INVOICES

PRINT RMA# CLEARLY ON ALL MAILING LABELS & SHIPPING BOXES, BOXES WITHOUT RMA# WILL BE REFUSED

ANY CUSTOMER'S LABELS OR MARKS MUST BE REMOVED BEFORE RETURNING TO MINI-MICRO, OTHERWISE, MINI-MICRO WILL CHARGE AT LEAST 10% SERVICE CHARGE